Un grand merci à Monsieur Clint Harris pour avoir pris du temps pour nous avoir répondu. A big thank you to Mr. Clint Harris for taking the time to answer us.

I was gathering information from my Francophone friends and wanted a real local response from those living here and the challenges they see and improvements needed.

Erin Couture a friend says a challenge is when there is no one at city hall who is bilingual and can effectively answer questions and resolve issues due to the language barrier.

The cites website should include an icon for multicultural language where you click and see the services offered in their language. Including what schools are offered in French as a 2 language and a first language and both schools catholic and public displayed.

The mention of the city having a flag for the month of September up to the 25th showing inclusion and diversity.

A situation where a friend showed up to city hall wanting to get their have their marriage certificate validated and they would not because it was in french.

As I've also researched and found many areas of concern with signage, institutions, services and the lack of opportunities published in the cities publications for Francophones.

Sounds like some work to be done. Now as I joked I have Duolingo so I can communicate with my fitness group as I the only non bilingual of the group and we are a group of 30 plus. The majority of the them are teachers and they appreciate I respond wherever possible in French.

Well for me it's about learning and more importantly connecting myself with my francophone friends and really learning what they bring to our business community and our education system and this should be celebrated often and show the benefits of the francophone community and what it brings to our city.

## **Clint Harris**